



South West Community Transport

ANNUAL REPORT



2017 - 2018

Chairperson's Message

2017-2018 was a difficult year for South West Community Transport with lots of changes for the organisation.

Our Manager, Margaret Urie, retired in April 2017. Margaret started with South West Community Transport in 2009 when the company was created, and worked extremely hard to secure minibuses and grow the organisation to what it is today.



Maggie Urie

Margaret's hard work over 8 years has led to a fleet of 7 minibuses and a mobility car, a highly successful transport service for local groups and organisations, and the establishment of the Hoppa Shoppa service and a Volunteer Car Scheme.

The Board of South West Community Transport can't thank Margaret enough for the effort and commitment to the organisation that Margaret has made over the years and she will be greatly missed by all.

We welcomed Kirsty Cameron to the organisation as the new Manager in April 2017. Kirsty had no previous experience of the community transport sector and had a steep learning curve. Kirsty has taken everything in her stride and has worked hard to continue the legacy of Margaret.

Despite the changes to the organisation, we transported **10,851** passengers in our minibuses during the year. Our minibus hire service continues to serve a vital role in our local community, offering safe, affordable, reliable transport to the most vulnerable groups in our community.

Our Volunteer Car Scheme allowed patients to attend **353** healthcare appointments. This service means that those patients who are isolated, disabled, elderly, who do not have access to a car and are unable to use public transport do not miss vital healthcare appointments.

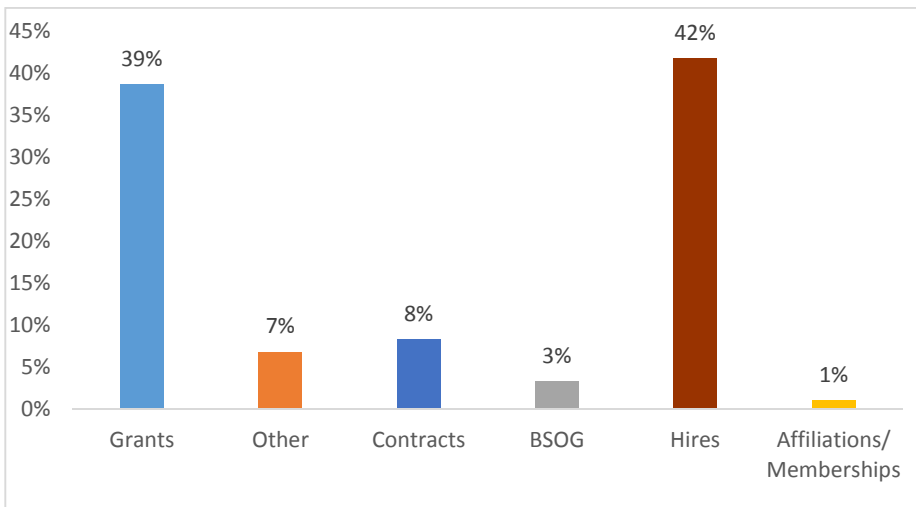
Our Hoppa Shoppa service took **326** passengers to various shopping centres and day trips through the year, reducing social isolation and loneliness by allowing those passengers to participate in a weekly social activity and supporting them to continue to live independently and remain in their own homes.

Huge thanks, as always, go to the staff and volunteers who work tirelessly to ensure that South West Community Transport continues to be a success.

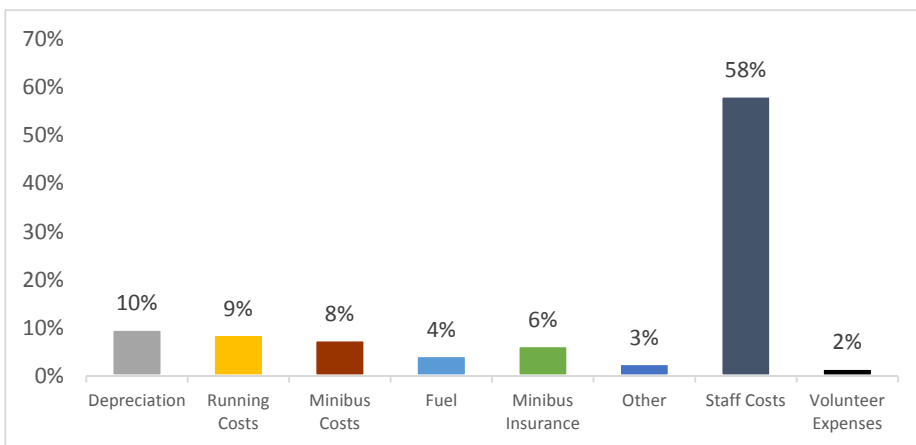
Jean Honan
Chairperson

Financial Information – 2017/18

Income



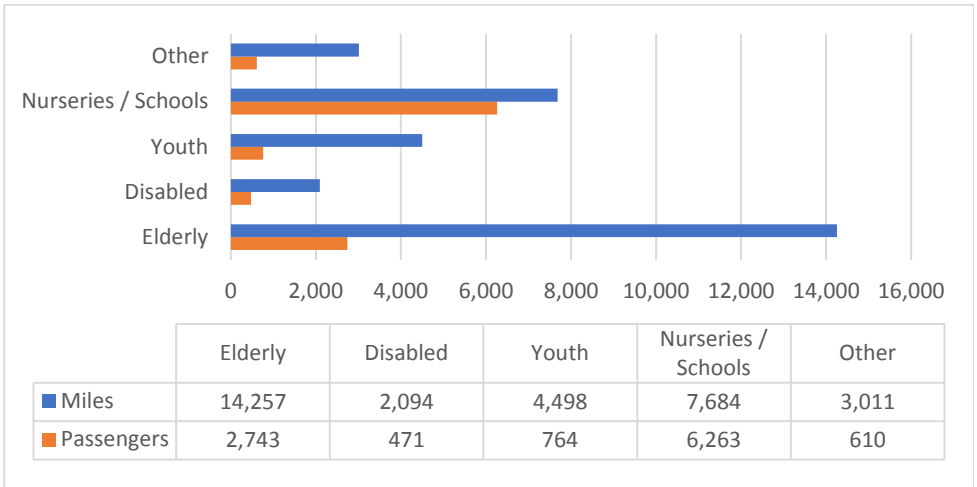
Expenditure



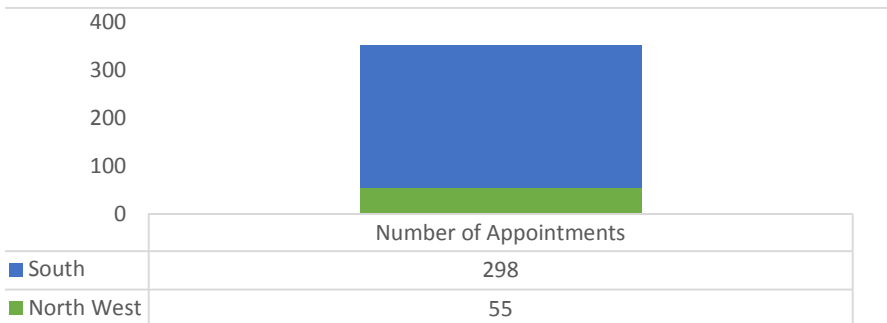
Hoppa Shoppa Christmas Lunch - 2017



Minibus Hires



Car Scheme Appointments



Manager's Message

My first year with South West Community Transport has been extremely busy, and also extremely rewarding.

There have been a number of challenges over the year, but the Board, staff and volunteers of South West Community Transport have helped me make the transition in to the community transport sector so much easier.

SWCT would not be able to provide the much needed transport services without the continuing support of our funders, and to whom we owe a massive thank you.

Keeping our fleet of minibuses on the road

Strathclyde Partnership for Transport (SPT)



Staff, volunteer and running costs

Glasgow City Council (Integrated Grant Fund)



A driver for the Hoppa Shoppa Service

Voluntary Action Fund (Third Sector Transformation Fund)



Kirsty Cameron
Manager



South West Community Transport

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